

PANAMA TRANSFER 2023-2024 FREEZABLE POLICY

The following freezable policy has been established to ensure proper protection and movement of freezable merchandise during the coming winter months.

We will **NOT** pick up freezable freight if the forecast is **BELOW 10 DEGREES** that evening

NOTATIONS: The body of the bill of lading must be clearly marked as “**FREEZABLE**”
The pallet must be clearly marked as “**FREEZABLE**” on 2 sides

PALLETIZED: All freight requiring freezable protection, must be tendered to Panama on pallets

Panama office must be notified that a freezable shipment is being picked up when the pickup is called in

SERVICE: Overnight direct points-Picked up Monday through Thursday

Panama will **NOT** accept freezable on Fridays or any day preceding a holiday.

If shipments are shipped on days below 10 degrees, they will be shipped as shipper’s risk (B/L must be marked FREEZABLE shipped as shipper’s risk)

Unfortunately, we will not be able to accommodate any non-direct Panama points. Please be advised we will not be able to honor any of your customer requests for “Protect from freeze” or words of similar import. Should any claims arise due to freezing issues, we will decline them

We will make emergency pickups of freezable for a higher charge. These pickups need to be set up through the salesman and our pricing department. The dispatch will let the driver know if we need to make the emergency pickup of freezable

Other truck lines have different freezable policies; please call the Panama office if you are not shipping to a direct service point.

10 DEGREES